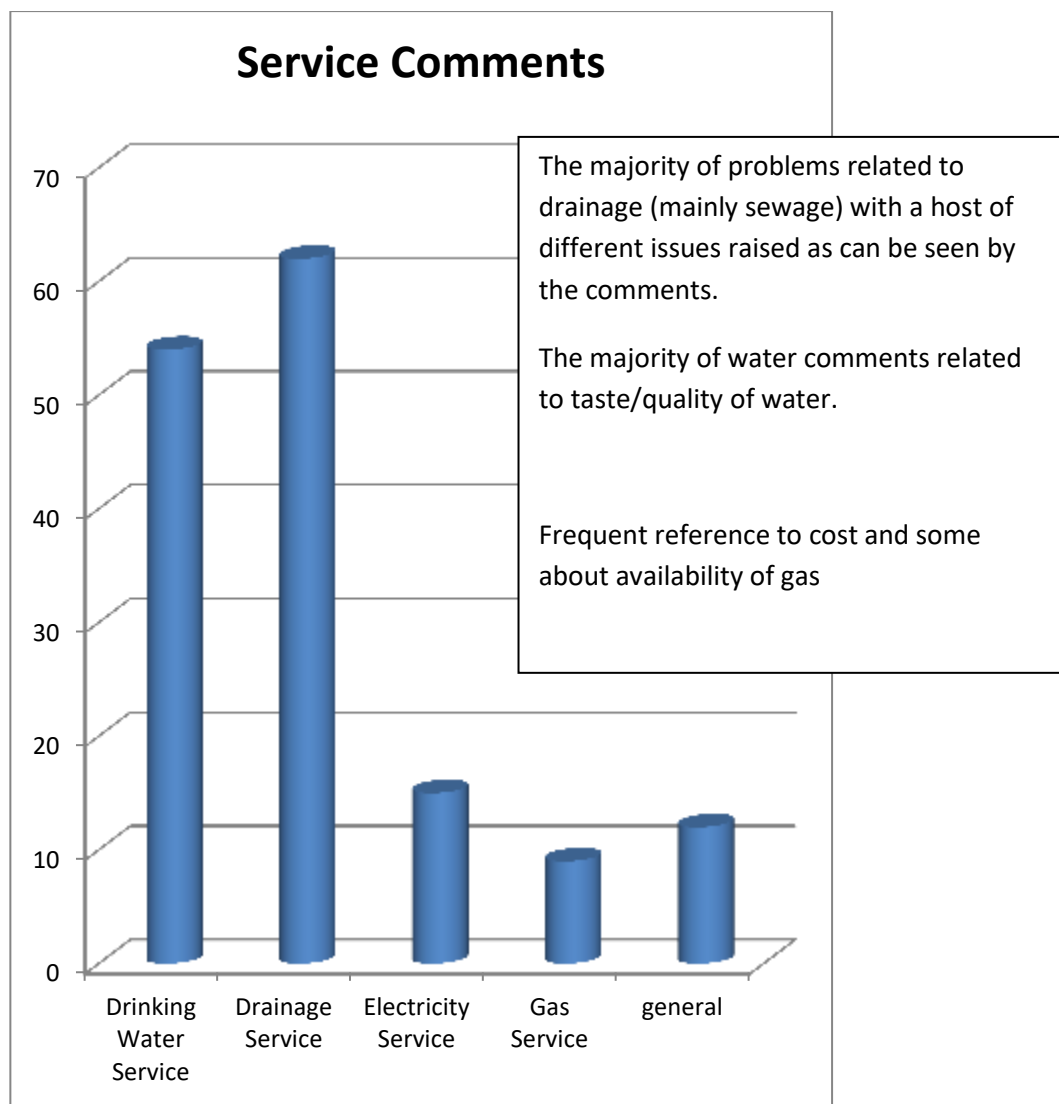


Household Q7 Comments

7. Are you satisfied with the following services to your household?

	No Issues	Some Problems	Big Problems
Drinking Water	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drainage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Electricity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Comments:

Comment	Topic
- Gas odour sometimes on street	Drainage Service
- Sewer occasionally blocks and overflows.	Drainage Service
All The Rain Water Drainage At The Estate Where I Reside Are Of The Soakaway Type Into The Ground But We Are Charged.	Drainage Service
Ancient Drain Has Been Blocked By Brick Fall Due To Lorries Mounting (Market Street) Pavement.	Drainage Service
At Times Get A Bad Smell In The Ground Floor Bathroom	Drainage Service
Blockage Of The Drains Inside And Out Of House Boundaries	Drainage Service
Inadequate Drain Planning Down Pooles Lane.	Drainage Service
Blocked External Drain About Once A Year And Regular Power Cuts	Drainage Service
Communal Pump Frequently Blocked By Others Careless Waste Disposal.	Drainage Service
Drain Blocked In Road Regular Flooding	Drainage Service

Drain In Road Is Never Cleaned Or Inspected As There Are Always Cars Parked Over It	Drainage Service
Drainage Can Be Slow Sometimes.	Drainage Service
Drainage Capacity In Pooles Lane	Drainage Service
Drainage Has Been Blocked A Few Times Due To Collapsed Pipes.	Drainage Service
Drains Block Continously - Victorian Pipes Running Under & State Of Houses	Drainage Service
Drains Do Block Occasionally	Drainage Service
Drains Get Blocked At Times.	Drainage Service
Drains Often Smell And We Get A Blocked Toilet Regularly.	Drainage Service
Drains Sometimes Become Blocked And This Is The Last House On That Particular Tributary To The Main Drain.	Drainage Service
Frequently Blocked Causing Human Waste To Be Flooded Onto Our Properties	Drainage Service
Had To Have Sewage Pipe With New Inspection Cover	Drainage Service
High Ground Water	Drainage Service
I sometimes get bad odours from the drains - my house is close to a main sewer	Drainage Service
In old houses it is not always known where the drains are if you have a problem.	Drainage Service
In old houses it is often not clear where the drains are which can lead to problems.	Drainage Service
In old houses it is sometimes a difficult to know where the drains are which can cause problems.	Drainage Service
Inadequate Draining/Sewage Pipes In Crawborough/Poole Lane.	Drainage Service
Infrequent Poor Smells From Waste Drainage Through Garden - Main Sewer.	Drainage Service
Main Sewar Not Man Enough	Drainage Service
Main Sewer/Drain Isnt Dealing With Our Close's Sewage Effectively And It Backs Up And Needs Repair Often	Drainage Service
Minimal Down Flow From House To Main Drainage	Drainage Service
Neighbours Sometimes Disposing Of Things That Block Sewer	Drainage Service
Not All Mains Drainage But Cost Of Collecting To Mains Is Prohibitive.	Drainage Service
Not On Main Drainage.	Drainage Service
Occasional Flooding From Sewage Pipes (Rather Unpleasant)	Drainage Service
Old Drains & Sewerage Systems.	Drainage Service
Our Drain Being On The End Of The Terrace Blocks At Least Once A Year	Drainage Service
Our Road Seems To Have Some Problem With Blocked Up Or Clogglng Drainage Resulting Always Needing Unblocking/Cleaning	Drainage Service
Overflow Of Sewage Down Crowborough	Drainage Service
Rain Water Drains Can Get Blocked	Drainage Service
Rainwater Run-Off From Crawborough Reaches Levels On Pooles Lane That Could Enter Property.	Drainage Service
Rats in sewers coming into property	Drainage Service
Road Stormwater Drains - Maintenance Inadequate Reduced Over Last Few Years.	Drainage Service
Roof Water/Rain From House And Conservatory Goes To Soak- Always Not All That Well.	Drainage Service
Serious Flooding Especially In Cellar	Drainage Service
Several Houses Are On One Drain Which Has Caused Problems Over The Years	Drainage Service
Sewage Has Flooded 2 Houses Near Me In The Past Few Years At Different Ends And Sides Of The Lane	Drainage Service
Sewage Pipes Needed To Be Repaired/Replaced Some Years Ago & Will Probably Need Another Update In Due Course	Drainage Service
Slow Fall To Mains Drainage. Occasional Dynorod Required.	Drainage Service
Smelly Water / Residue On Surface And Crockery At Times. Have Had Water Company In.	Drainage Service

Some Old Pipes Down The Lane To Our House Which Have Leaked In The Past.	Drainage Service
Sometimes In Road In Heavy Rain	Drainage Service
Thames Water Collapsed Sewer Pipe. Failed To Repair In 3 Months. Took 4 Weeks To Clear Raw Sewage In Our Back Garden.	Drainage Service
Thames Water Have Been Difficult In The Past - They Have Lost Our Records Names Cannot Match Payments To The Address Etc	Drainage Service
The Bend On Woodstock Road Adjacent To Stones Field Lane Floods And Washes Onto Our Property	Drainage Service
The bottom of our garden was flooded with raw sewage in October 2015	Drainage Service
The Drains Do Occasionally Get Blocked - Through Its More Of A Problem For Those At The Bottom Of The Street Than For Us	Drainage Service
There Is A Main Sewer Which Goes Through The Garden & Has Blocked & Overflowed Several Times In Recent Years	Drainage Service
There Is No Road Drainage In This Part Of Church Lane. The Rainwater From My Roof Has To Be Collected In A Tank & Used	Drainage Service
Two Drainage Systems Within My Boundary Walls Main Culvert For Run-Off Water Under My Lawn	Drainage Service
We get some back flow from the drains	Drainage Service
We Have A Pump Which Pumps Out Wash To The Mains. We Sometimes Have Issues With This.	Drainage Service
When We Moved Here Drains Kept Blocking Took 8 Weeks For Thames Water To Repair As We Have A Link Drain To Next Door	Drainage Service
Brown Scum Settles Everywhere Must Use Filters	Drinking Water Service
But Usually Ok (Extra Chlorine Occasionally)	Drinking Water Service
Calcium Content Leading To Scaling Of Appliances & Taps.	Drinking Water Service
Cant Drink The Tap Water It Is Dirty	Drinking Water Service
Chemical Taste Sometimes	Drinking Water Service
Cold Water Sometimes Cloudy	Drinking Water Service
Cold Water Sometimes Cloudy Even When Running For A Few Minutes	Drinking Water Service
Cryptosporidia In Water When My Daughter Was A Baby. Water Needs Filtering And Is Very Full Of Lime.	Drinking Water Service
Do No Want Fluoride Added	Drinking Water Service
Don't Like Taste - Have Own Filter	Drinking Water Service
Drains back up sometimes after heavy rain	Drinking Water Service
Drinking Water Needs Filtering	Drinking Water Service
Drinking water smelt very strongly of chlorine	Drinking Water Service
Drinking water sometimes very unpalatable.	Drinking Water Service
Hard Water Scum	Drinking Water Service
I'D Like To See An Improvement In Water Quality	Drinking Water Service
It Doesn't Taste Very Nice	Drinking Water Service
Limescale In Drinking Water. Poor Ground Drainage Dug To Hard Compacted Soil Around Here	Drinking Water Service
Low Water Pressure Problem Along Sturt Rd & Regular Burst Pipes	Drinking Water Service
Low Water Pressure. Drains Block At Bottom Of Road.	Drinking Water Service
Not Sure Of Purity Of Water	Drinking Water Service
Poor Quality Drinking Water	Drinking Water Service
Poor Water Pressure. Drainage In Pooles Lane Ongoing Concern. Sewage Pipes Unfit For Purpose. Too Many Houses Now.	Drinking Water Service
Problems Each Spring With Inadequate Water Pressure	Drinking Water Service
Quality Is Variable - Always Have To Use A Water Filter.	Drinking Water Service
Quality Of Tap Water Is Not Acceptable	Drinking Water Service
Sometimes The Drinking Water Smells Like Fluoride Or Even 'Cleaning Fluids' And Tastes Awful At These Times	Drinking Water Service
Sometimes Water Pressure Is Quite Low Affecting Electric Shower	Drinking Water Service
Taste Not Good. Very Hard Water	Drinking Water Service
Taste of drinking water has greatly improved in recent years.	Drinking Water Service
Taste Of Water - Unable To Drink	Drinking Water Service

Tastes Awful Very Hard Water	Drinking Water Service
Thames Water Tastes Awful Compared With Severn Trent	Drinking Water Service
The Drinking Water From Taps Tasted Like Swimming Pool Water But To Me Has Improved. My Adult Family Still Complain Tho	Drinking Water Service
The Drinking Water In The Past Has Been Bad And Now We Have A Filter For The Water	Drinking Water Service
The drinking water is not good in Charlbury.	Drinking Water Service
The Tap Water Tastes Disgusting	Drinking Water Service
The water does not taste very good even with a Brita filter	Drinking Water Service
The Water Is Very Hard And Full Of Flouride	Drinking Water Service
There Have Been Occasions When The Water Comes Out Of The Tap It Is Very Cloudy Which Does Settle And Clear	Drinking Water Service
Very Low Water Pressure	Drinking Water Service
Water Can Taste Of Chlorine & Be Quite Cloudy.	Drinking Water Service
Water Has To Be Filtered	Drinking Water Service
Water Heavily Chlorinated.	Drinking Water Service
Water Often Tastes & Smells Too Chlorinated	Drinking Water Service
Water Pressure Is V Variable If Anyone In The Next 5 Houses Is Using Their Supply We All Suffer A Drop In Pressure	Drinking Water Service
Water Smells Of Chlorine And Drains Get Blocked.	Drinking Water Service
Water sometimes tastes and smells of Chlorine.	Drinking Water Service
Water Taste - Chemically	Drinking Water Service
Water Taste Foul Main Sewer Blocks	Drinking Water Service
Water tastes of chlorine strongly from time to time.	Drinking Water Service
Water Tastes Unpalatable Without Filter.	Drinking Water Service
Water Tastes Very Unpleasant	Drinking Water Service
water too dear	Drinking Water Service
All Quite Good In The Last Few Years We Have Not Had A Blackout For Quite A While.	Electricity Service
Cabling Owned By Electricity Board Needs Replacing	Electricity Service
Cost Of Electricity Is Too High	Electricity Service
Electric Boxes In Pavements Need Replacing On Planned Routine We Have 3 Faulty Ones In Past.	Electricity Service
Electricity - Frequent Power Off.	Electricity Service
Electricity Expensive!	Electricity Service
Electricity Often Blips	Electricity Service
Electricity Pole Just Outside House Leaning Over And Insightly	Electricity Service
Electricity Seems To Dip And Surge Intermittently.	Electricity Service
More Power Cuts Than Desirable.	Electricity Service
Not sure if this is a general problem: I seem to get through an awful lot of light bulbs as they keep going. Every time a light bulb goes, the fuse needs to be replaced too.	Electricity Service
Occasional Tripping Of Mains Electricity Supply To House But Problem If Any Probably Located Inside The House.	Electricity Service
Over Hanging Branches Of Trees In Nine Acres & Borders Our House Which Endangers Electric Cable.	Electricity Service
Over Past Years We Have Had Numerous Power Cuts	Electricity Service
Very Occasional Voltage Drops With Lights Flickering	Electricity Service
Do Not/Cannot Have Gas.	Gas Service
No Gas	Gas Service
No Gas At The Property	Gas Service
No Gas In This Property	Gas Service
No Gas Supplied To Property.	Gas Service
No Gas Supply	Gas Service
Not on gas. It would be nice to be, but connection is too expensive	Gas Service
We Don't Have Gas So Not Relevant	Gas Service
Work Has Been Done On These Issues. No Gas In The Property.	Gas Service
All Very Expensive	general
Cost	general
Electricity & Gas Are Too Expensive.	general

Estimates Are Always Too High!	general
House has a septic tank	general
I Am Concerned About The Amount Of	general
Mobile Phone Signal Very Poor. Internet Suboptimal	general
Problems Are Within My Property.	general
Problems With All Above.	general
Ref 6 Would Be Happy To Pay For Garden Waste If That Also	
Included Large Bulky Items Avoiding Long Trip To Recycling Ctr	general
Sometimes Can Be Slow.	general
The Prices Of Energy	general

Inadequate Draining/Sewage Pipes In Crawborough/Poole Lane.	Drainage Service
Infrequent Poor Smells From Waste Drainage Through Garden - Main Sewer.	Drainage Service
Main Sewer Not Man Enough	Drainage Service
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We Have A Pump Which Pumps Out Wash To The Mains. We Sometimes Have Issues With This.	Drainage Service
When We Moved Here Drains Kept Blocking Took 8 Weeks For Thames Water To Repair As We Habe A Link Drain To Next Door	Drainage Service

Brown Scum Settles Everywhere Must Use Filters	Drinking Water Service
But Usually Ok (Extra Chlorine Occasionally)	Drinking Water Service
Calcium Content Leading To Scaling Of Appliances & Taps.	Drinking Water Service
Cant Drink The Tap Water It Is Dirty	Drinking Water Service
Chemical Taste Sometimes	Drinking Water Service
Cold Water Sometimes Cloudy	Drinking Water Service
Cold Water Sometimes Cloudy Even When Running For A Few Minutes	Drinking Water Service
Cryptosporidia In Water When My Daughter Was A Baby. Water Needs Filtering And Is Very Full Of Lime.	Drinking Water Service
Do No Want Fluoride Added	Drinking Water Service
Don't Like Taste - Have Own Filter	Drinking Water Service
Drinking Water Needs Filtering	Drinking Water Service
Hard Water Scum	Drinking Water Service
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Thames Water Tastes Awful Compared With Severn Trent	Drinking Water Service
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Water Taste - Chemically	Drinking Water Service
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Water Tastes Unpalatable Without Filter.	Drinking Water Service
Water Tastes Very Unpleasant	Drinking Water Service

All Quite Good In The Last Few Years We Have Not Had A Blackout For Quite A While.	Electricity Service
Cabling Owned By Electricity Board Needs Replacing	Electricity Service
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Do Not/Cannot Have Gas.	Gas Service
No Gas	Gas Service
No Gas At The Property	Gas Service
No Gas In This Property	Gas Service
No Gas Supplied To Property.	Gas Service
No Gas Supply	Gas Service
We Don't Have Gas So Not Relevant	Gas Service
Work Has Been Done On These Issues. No Gas In The Property.	Gas Service
All Very Expensive	general
Electricity & Gas Are Too Expensive.	general
Estimates Are Always Too High!	general
I Am Concerned About The Amount Of	general
Mobile Phone Signal Very Poor. Internet Suboptimal	general
Problems Are Within My Property.	general
Problems With All Above.	general
Ref 6 Would Be Happy To Pay For Garden Waste If That Also Included Large Bulky Items Avoiding Long Trip To Recycling Ctr	general
Sometimes Can Be Slow.	general
The Prices Of Energy	general

